Annual Member Survey 2023

CHILTERNS NEURO CENTRE
TREATING, SUPPORTING & EMPOWERING

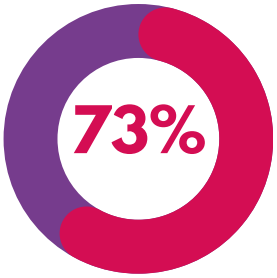
In total there were 220 responses, 32% of the Centre's membership. Both the total number and percentage of membership were an increase from the previous year.

98% of members stated they would recommend the Centre to someone with a neurological condition or their carer.

96% of members agreed the Centre helped manage their symptoms at least most of the time.

93% of members agreed the Centre helped improve their overall wellbeing at least most of the time.

91% of members agreed the Centre helped improve their physical health at least most of the time.



73% of members agreed the Centre helped them stay active in the community at least most of the time.

90% of members agreed the Centre helped improve their mental health at least most of the time.

83% of members agreed the Centre helped maintain their independence at least most of the time.

"It is such an amazing place to come, to be among friends, to get life-changing treatment, and to feel like I have my life back again."

"Words can't describe just how much of a difference the Centre makes to my life. I have a life thanks to the Centre."

"I feel a sense of relief every time I come through the doors, like a huge weight is being lifted off my shoulders."

In addition to the incredibly positive feedback above, there were some constructive comments made by our members on how we could improve our services further still. We will take all this feedback on board and will report on progress in due course.