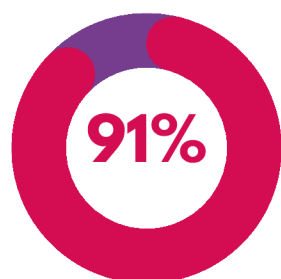


Annual Member Survey 2024

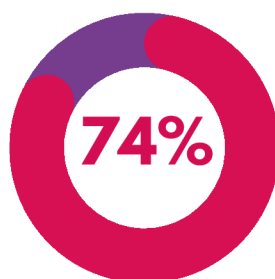


In total there were 261 responses, 32% of the Centre's membership. The total number was an increase on last year and the percentage of membership was the same.

99% of members stated they would recommend the Centre to someone with a neurological condition or their carer.



91% of members agreed the Centre helped manage their symptoms at least most of the time.



74% of members agreed the Centre helped them stay active in the community at least most of the time.



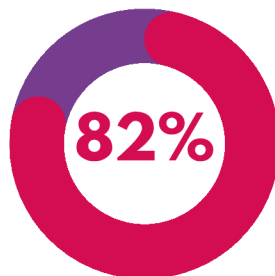
93% of members agreed the Centre helped improve their physical health at least most of the time.



86% of members agreed the Centre helped maintain their independence at least most of the time.



90% of members agreed the Centre helped improve their mental health at least most of the time.



82% of members agreed the Centre helped increase their social contact and reduce feelings of loneliness at least most of the time.

“The Centre has been like a breath of fresh air to me and the support I've received from everyone has been second to none. The staff, volunteers and other members have all been so warm and supportive and it has made an incredible difference to my recovery.”

“It is a wonderfully supportive community and a centre of excellent clinical care.”

“It is the missing piece to my jigsaw. I have friends - members and volunteers - and advice, encouragement and support.”

